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BEFORE THE PUBLIC UTILITY COMMISSION OF TEXAS

APPLICATION OF TEXAS-NEW MEXICO POWER COMPANY FOR AUTHORITY TO CHANGE RATES

PREPARED DIRECT TESTIMONY AND EXHIBITS OF MICHAEL S. SEAMSTER

ON BEHALF OF TEXAS-NEW MEXICO POWER COMPANY

MAY 30, 2018

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EXHIBIT

EXHIBIT MSS-1

Legal Experience and Testimony

1 I. <u>INTRODUCTION AND PURPOSE</u>

- 2 Q. PLEASE STATE YOUR NAME, OCCUPATION, AND BUSINESS ADDRESS.
- 3 A. My name is Michael Scott Seamster. I am an attorney employed by PNMR
- 4 Services Company ("PNMR Services") and I provide services as an Associate
- 5 General Counsel to Texas-New Mexico Power Company ("TNMP" or
- 6 "Company") and its affiliates. My office address is 577 N. Garden Ridge Blvd.,
- 7 Lewisville, Texas 75067.
- 8 Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND PROFESSIONAL EXPERIENCE.
- 10 A. Exhibit MSS-1 describes my background and experience, including proceedings 11 for which I have provided testimony.

12 Q. HAVE YOU PREPARED ANY EXHIBITS?

- A. Yes. I am sponsoring Tables 1-6 contained herein and Exhibit No. MSS-1, 13 14 which is attached to my testimony and incorporated by reference. The exhibit 15 was prepared by me, or under my supervision. As set forth below, TNMP will 16 make a supplemental filing to support the actual rate case expenses incurred in 17 this proceeding. The remaining legal costs addressed by my testimony are voluminous and are included in electronic format labeled WP/Legal Expenses 18 19 (Voluminous) in compliance with RFP General Instruction No. 15. I also cosponsor Exhibit 2-L of the AMS Reconciliation Report attached to the testimony 20 21 of Stacy R. Whitehurst.
- 22 Q. DESCRIBE THE SCOPE OF YOUR WORK FOR TNMP.
- A. I serve as the primary in-house attorney for TNMP. I manage the litigation, administrative proceedings, and routine contractual matters encountered or required by TNMP to protect or advocate TNMP's interests. Like other members of the PNMR Services Company Law Department, I also provide legal services in support of other affiliates of TNMP.
- 28 Q. ARE YOU FAMILIAR WITH THE PROCEDURES AND PRACTICES
 29 CONCERNING THE ENGAGEMENT OF OUTSIDE COUNSEL FOR TNMP?

A. Yes. In the usual course of business, TNMP encounters legal issues for which outside counsel are retained to provide services. Outside counsel are retained to supplement in-house legal services when internal resources are unable, either due to lack of expertise or available time, to perform such services. Further, the internal Law Department is not staffed to litigate every case. Consequently, outside counsel are often retained to prosecute or respond to litigated cases and other contested matters.

8 Q. ARE YOU FAMILIAR WITH THE RATES CHARGED FOR LEGAL SERVICES 9 BY OUTSIDE COUNSEL?

10 A. Yes. As indicated in Exhibit MSS-1, I served in private practice for approximately 12 years providing legal services to commercial businesses and utilities on contractual, administrative, and litigation matters. Since joining the company in 2005, I have advised TNMP and managed outside counsel for the same types of matters. I am familiar with the tasks required for such engagements and the rates charged for such services.

Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

A. I support the reasonableness and recovery of the rate case expenses incurred by the Company in this and other applicable previous cases as well as the recovery of legal proceeding and non-proceeding expenses associated with TNMP's Advanced Meter System since its last reconciliation proceeding.

21 **II. LEGAL EXPENSES**

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Q. ARE THERE SPECIFIC LEGAL EXPENSES THAT TNMP IS PRESENTING
FOR REVIEW IN THIS CASE?

24 A. Yes, as discussed above, TNMP is presenting the rate case proceeding 25 expenses incurred, and to be incurred, in this proceeding as well as rate case 26 proceeding expenses arising from TNMP's Docket No. 35038,¹ and certain 27 costs from TNMP's Compliance Tariff Related to Non-Standard Metering

¹ Texas-New Mexico Power Company's Tariff Filing in Compliance With the Final Order in Docket No. 33106, Docket No. 35038, Oct. 22, 2008.

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Service Pursuant PUC Subst. R. 25.133 in Docket No. 41901.² Additionally, I address legal costs related to TNMP's advanced meter system (AMS). These are comprised of non-rate case proceeding expenses from TNMP's initial AMS Reconciliation in Docket No. 45213³ and the Smart Meter Texas web portal business requirements case in Docket No. 47472,⁴ as well as non-proceeding legal costs of TNMP's AMS system. Further, I anticipate filing supplemental testimony regarding any additional expenses incurred in this proceeding either in this docket or any new docket to which the expenses presented herein are severed in whole or in part.

A. RATE CASE PROCEEDING EXPENSES

Q. WHAT CRITERIA GOVERNS THE REVIEW OF SUCH EXPENSES?

- 12 A. Under Tex. Util. Code Ann. § 36.061(b)(2) (West 2016 and Supplement 2017), reasonableness is the standard for recovery of rate case proceeding expenses. 13 In reviewing the rate case proceeding expenses detailed below, applying my 14 experience and judgment. I have considered factors used to evaluate the 15 reasonableness of legal expenses in matters before this Commission and in civil 16 17 litigation generally, including the factors delineated by the Third Court of Appeals in City of El Paso v. Public Utility Comm'n of Texas, 916 S.W.2d 515 (Tex. App.-18 Austin 1995, writ dism'd by agr.): 19
 - (1) time and labor required;
- 21 (2) nature and complexity of the case;
- 22 (3) amount of money or value of property or interest at stake;
- 23 (4) extent of responsibilities the attorney assumes;
- 24 (5) whether the attorney loses other employment because of the undertaking; 25 and

² Compliance Tariff of Texas-New Mexico Power Company Related to Non-Standard Metering Service Pursuant to P.U.C. Subst. R. 25.133, Docket No.41901, Jun. 20, 2014.

³ Application of Texas-New Mexico Power Company to Reconcile Advanced Metering System Costs, Docket No. 45213, Mar. 25, 2016.

⁴ Commission Staff's Petition to Determine Requirements for Smart Meter Texas, Docket No. 47472.

1 (6) benefits to the client from the services.

Q. HAS THE COMMISSION PROVIDED ANY GUIDANCE FOR THE APPROVAL 3 OF RATE CASE PROCEEDING EXPENSES?

A. The Commission has addressed the reasonableness of rate case expenses on many prior occasions. Additionally, 16 Tex. Admin. Code § 25.245 (TAC) was adopted by the Commission in August of 2014. The entirety of the expenses presented for Docket Nos. 35038⁵ and 41901 were incurred prior to approval of § 25.245. The Rule sets out a variety of factors for determining the reasonableness of rate case expenses.

10 Q. DOES YOUR TESTIMONY ADDRESS ANY RELEVANT FACTORS LISTED IN 11 16 TAC § 25.245?

12 A. Yes. As a part of my reasonableness assessment, I have considered the factors
13 set out in the new rule in my separate discussions of the expenses incurred in
14 each docket. However, because the applicability of 16 TAC § 25.245 to
15 expenses incurred prior to its adoption is not settled, my testimony addresses the
16 relevant factors without agreeing that 16 TAC § 25.245 necessarily applies to the
17 particular expenses incurred in either Docket Nos. 35038 and 41901.

18 Q. WHAT ARE THE ELEMENTS LISTED IN 16 TAC § 25.245?

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19 A. Per 16 TAC § 25.245(b), the evidence supporting reasonableness and recovery 20 is to address these factors:

- (1) the nature, extent, and difficulty of the work performed;
- 22 (2) the time and labor required and expended by the attorney;
 - (3) the fees or other consideration paid to the attorney for the services rendered;
- 25 (4) the expenses incurred for lodging, meals and beverages, 26 transportation, or other services or materials;

⁵ Texas-New Mexico Power Company Tariff Filing In Compliance With The Final Order in Docket 33106, Docket No. 35038, Oct. 22, 2008.

| 1 | (5) the nature and scope of the rate case, including: |
|--------|--|
| 2 | (a) the size of the utility and number and type of consumers served; |
| 3 | (b) the amount of money or value of property or interest at stake; |
| 4 | (c) the novelty or complexity of the issues addressed; |
| 5 | (d) the amount and complexity of discovery; |
| 6 | (e) the occurrence and length of a hearing; and |
| 7 8 | (6) the specific issue or issues in the rate case and the amount of rate-case expenses reasonably associated with each issue. |
| 9 | The weight and relevance of the foregoing factors will vary from case-to-case. |
| 10 | The Commission provided additional considerations to apply in 16 TAC |
| 11 | § 25.245(c). Thus, if the evidence required by subsection (b) is presented, |
| 12 | determining reasonableness also requires consideration of whether: |
| 13 | (1) the fees paid to, tasks performed by, or time spent on a task by an |
| 14 | attorney or other professional were extreme or excessive; |
| 15 | (2) the expenses incurred for lodging, meals and beverages, |
| 16 | transportation, or other services or materials were extreme or |
| 17 | excessive; |
| 18 | (3) there was duplication of services or testimony; |
| 19 | (4) the utility's or municipality's proposal on an issue in the rate case |
| 20 | had no reasonable basis in law, policy, or fact and was not |
| 21 | warranted by any reasonable argument for the extension, |
| 22 | modification, or reversal of commission precedent; |
| 23 | (5) rate-case expenses as a whole were disproportionate, excessive, |
| 24 | or unwarranted in relation to the nature and scope of the rate case |
| 25 | addressed by the evidence pursuant to subsection (b)(5) of this |
| 26 | section. |

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There is not yet clear guidance on how these factors are to be applied in practice.

(1) CURRENT RATE CASE PROCEEDING EXPENSES

4 Q. HAVE ANY ACTUAL OR ESTIMATED LEGAL COSTS FOR LITIGATING THIS 5 RATE CASE FILING BEEN PRESENTED?

A. Yes. In his testimony, Stacy R. Whitehurst presents a list of all incurred and estimated rate case expenses in Exhibit SRW-15. That exhibit reflects that TNMP estimates it will incur approximately \$975,000 in outside legal expenses for litigating this proceeding. Exhibit SWR-15 also denotes that \$100,895.73 in outside legal expenses preparing for this proceeding were incurred by TNMP as of March 31, 2018.

12 Q. PLEASE DESCRIBE THE INCURRED EXPENSES FOR OUTSIDE LEGAL 13 COUNSEL AND STATE WHETHER THEY ARE REASONABLE.

TNMP has employed outside legal counsel from Jackson Walker LLP ("Jackson Walker"), as Jackson Walker has worked with TNMP for several years and has extensive experience in Texas regulatory matters. Fees have been negotiated with Jackson Walker based upon a retainer agreement and provides for payment of the customary fees for experienced regulatory attorneys. Being an attorney, duly licensed in the State of Texas, I have become familiar with rates typically charged by attorneys for administrative proceedings like this rate case proceeding before the Public Utility Commission of Texas. I have reviewed the invoices of Jackson Walker submitted to TNMP for legal services performed and expenses incurred as part of the preparation of this rate case through March 31, 2018. None of the charges submitted by Jackson Walker have been recovered through reimbursement for other expenses or in other proceedings. combined invoices support \$100,895.73 in legal fees and expenses for 179.6 hours of work. Considering the complexity of the rate case and the expertise needed, as well as the volume of testimony and schedules to prepare, revise and review, the fees and expenses presented in the above listed invoices are reasonable and necessary.

Specifically, the fees and expenses incurred were necessary to advise and assist TNMP in connection with preparation of the application, identifying and researching issues, working with consultants, developing strategy, preparing pleadings, consulting with company personnel, reviewing the supporting testimony, and performing various other tasks. The attorneys' hourly rates upon which the billings are based are similar to the hourly rates charged for comparable services during the same time frame, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to Jackson Walker were reasonable and necessary to complete those tasks in a professional manner on a timely basis.

Q. PLEASE DESCRIBE THE ESTIMATED EXPENSES FOR OUTSIDE LEGAL COUNSEL.

A. Based on past experience, TNMP anticipates that some intervenors may highly contest portions of the filing. As explained in the Testimony of TNMP witness Leonard D. Sanchez, processes and mechanisms to effectively control the expenses have been implemented, including the assignment of qualified inhouse counsel to oversee and participate in proceedings, and qualified outside counsel with substantial experience with regulatory law in general, to assist in this proceeding. Therefore, in order to manage the responsibilities inherent in a contested rate case, TNMP expects to rely upon outside counsel to assist the Law Department's in-house counsel with this proceeding.

The estimated fees are based upon on the staffing of this TNMP Rate Case proceeding with appropriately qualified attorneys of varied levels of experience (i.e., both partners and associates). While the estimate is based on the total anticipated costs for such services, the actual amount incurred may vary. However, TNMP seeks to recover only actual expenses incurred. Therefore, prior to any hearing in this matter, TNMP will file an updated exhibit, and supporting testimony, regarding the actual incurred legal fees related to this proceeding. Such an update will necessarily opine to the reasonableness of the

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actual rates, expenses, and charges submitted for consideration and address the relevant factors of 16 TAC § 25.245.

(2) DOCKET NO. 35038 PROCEEDING EXPENSES

4 Q. CAN TNMP SEEK RECOVERY NOW FOR LEGAL EXPENSES ASSOCIATED 5 WITH ITS REQUEST FOR APPROVAL OF AN AMS DEPLOYMENT PLAN 6 AND SURCHARGE IN DOCKET NO. 35038?

A. Yes. The costs incurred for Docket No. 35038 relate to the update and appeal of the interest rate set on TNMP Competition Transition Charge ("CTC") balance in Docket No. 31994. The Final Order in that docket provides that "[t]he recovery of any rate-case expenses incurred after May 22, 2006, or not otherwise filed in this consolidated proceeding by that date, will be requested by TNMP in a subsequent proceeding and if found to be reasonable should also be accounted for as a regulatory asset."

Q. WHAT EXPENSES RELATED TO DOCKET NO. 35038 DID TNMP INCUR?

15 A. TNMP incurred \$230,173.55 in proceeding expenses covering appeals in connection an interest rate change to the TNMP CTC. These expenses were not presented at that time and therefore deferred, per the Final Order, for consideration in a subsequent reconciliation proceeding. The invoices and receipts supporting these TNMP legal expenses are included in WP/Legal Expenses (Voluminous).

20 Q. ARE YOU FAMILIAR WITH THE NATURE OF THE PROCEEDINGS IN DOCKET NO. 35038?

22 A. Yes. I am familiar with the proceeding and have reviewed the filings in the case.
23 The case turned on the application of interest rate change to the TNMP CTC
24 balance initially approved in Docket No. 31994⁷ and then updated in Docket

⁶ Application of Texas-New Mexico Power Company to Adjust the Competition Transition Charge Pursuant to PURA § 39.262, Docket No. 31994, Final Order, Nov. 2, 2006.

⁷ Texas-New Mexico Power Company's Application to Establish a Competition Transition Charge Pursuant to P.U.C. Subst. R. 25.263(n), Docket No. 31994, rev'd sub nom. Texas-New Mexico Power Co. v. Pub. Util. Com'n of Texas (Tex. Dist. July 26, 2010), rev'd sub nom. Office of Pub. Util. Counsel v. Texas New Mexico Power Co., 344 S.W.3d 446 (Tex. App.-Austin 2011, pet. denied) and aff'd sub nom. Office of Pub. Util. Counsel v. Texas-New Mexico Power Co., 344 S.W.3d 446 (Tex. App.-Austin 2011, pet. denied).

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No. 33106.⁸ Specifically, the primary dispute was whether the interpretation of the Settlement in Docket No. 33106 imposed a retroactive application of a change in the governing interest rate rule. The amount in controversy exceeded one million dollars. The expenses presented represent TNMP's defense of its successful appeal to the District Court before the 3rd Court of Appeals and its request for petition for review to the Texas Supreme Court.

Q. WHAT WERE THE ISSUES ADDRESSED IN THE COSTS FOR DOCKET NO. 35038?

9 A. The dispute over the timing of the interest rate change involved arguments on statutory construction, interpretation of prior settlements, scope of Commission authority, and retroactive ratemaking. The charges reflect a variety of needed activities/issues and are apportioned later in my testimony among the following categories: Cities' Amicus Status, Appellate Brief, Oral Argument, Petition for Review, Petition Reply, Brief on the Merits, Reply Brief, Retroactive Ratemaking, Rehearing, Settlement and Case Expenses.

16 Q. WAS THE CASE COMPLEX OR UNIQUE IN DOCKET NO. 35038?

17 A. The application of the interest rate was unique in that the terms of the Docket 18 No. 33106 settlement, specific to TNMP's circumstances, and the legal issues 19 were moderately complex.

Q. DID THE SIZE OF TNMP'S SERVICE TERRITORY OR THE NUMBER OF RETAIL CONSUMERS SERVED, IMPACT THE AMOUNT OF RATE CASE EXPENSES INCURRED?

A. No. While there may be cases where the utility's size might affect incurred expenses, I did not find any such correlation impacted the amount of case expenses incurred by TNMP in the appeals of Docket No. 35038. TNMP's investment in the case was not affected by the size of its territory but by the issues presented.

⁸ Application of Texas-New Mexico Power Company to Adjust Carrying Charges Pursuant to PUC Subst. R. § 25.263, Docket No. 33106, aff'd sub nom. Cities of Dickinson, et al. v. Pub. Util. Com'n of Texas, 284 S.W.3d 449 (Tex. App.-Austin 2009, no pet.)

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1 Q. HOW DID THE COMPANY STAFF DOCKET NO. 35038 IN REGARD TO LEGAL SERVICES?

3 Α. TNMP relied upon outside legal counsel from Jackson Walker as regulatory 4 counsel to assist in-house counsel's advocacy and appeal of the Commission's Order in Docket No. 35038. Jackson Walker has worked with TNMP since 2007 5 and has extensive experience in Texas regulatory matters. Patrick Cowlishaw 6 7 and Stephanie Sparks were the principal attorneys providing services in the 8 case. Mr. Cowlishaw and Ms. Sparks have ably represented TNMP in 9 Commission proceedings in the past, including in previous energy efficiency 10 proceedings, base rate proceedings, the advanced metering proceeding, and other matters. Additionally, lawyers who concentrate on appellate matters and 11 12 associates provided assistance during the proceedings, with paralegal support.

Q. PLEASE DESCRIBE THE INCURRED EXPENSES FOR OUTSIDE LEGAL COUNSEL AND ANY INTERNAL EXPENSES.

A. Fees were negotiated with Jackson Walker and included in a retainer agreement. As an attorney familiar with Texas fees and through the course of my duties, I am familiar with rates typically charged by attorneys for appeals such as occurred in this Docket No. 35038. I have reviewed the following invoices for Jackson Walker's legal services performed and expenses incurred as part of that proceeding: Invoice Nos. 1193768, 1193794, 1197059, 1197060, 1201041, 1201042, 1205887, 1210530, 1216006, 1216015, 1220523, 1220556, 1224837, 1230965, 1236747, 1240891, 1240892, 1244221, 1248430, 1248405, 1252415, 1252428, 1257016, 1261588, 1261591, 1270840, 1270861, 1274189, I have also reviewed \$772.54 in internal travel expenses and 1275508. associated with the proceeding. None of the charges submitted in those invoices or receipts have been recovered through reimbursement for other expenses or in other proceedings. These combined legal invoices and internal case expenses support \$230,173.55 in legal fees and expenses.

1 Q. ARE THE RATES CHARGED BY JACKSON WALKER FOR LEGAL 2 SERVICES WITHIN THE RANGE OF REASONABLE RATES CHARGED FOR 3 SIMILAR SERVICES?

4 Α. Yes. The invoices reflect hourly rates incurred over two years and subject to 5 different retainer agreements reflecting charged Jackson Walker hourly rates for attorneys was either \$310, \$375, \$385, or \$495, depending upon the year 6 7 incurred and whether the attorney was a partner or associate. Hourly rates for 8 legal support services were either \$160 or \$180 depending upon the year 9 incurred. The effective rate for all Jackson Walker hourly services was \$377.30. 10 Based on my experience, the hourly rates contained in the Jackson Walker billings are consistent with the hourly rates charged for comparable services by 11 12 experienced regulatory attorneys during the same time frame, and are 13 reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and 14 15 necessary to appropriately complete those tasks in a professional manner.

16 Q. WHAT DID YOUR REVIEW REVEAL ABOUT THE GENERAL CHARACTER 17 OF THE BILLINGS AND EXPENSES CONTAINED IN THE JACKSON 18 WALKER INVOICES?

- 19 A. The billings were sufficiently detailed to permit me to evaluate the sufficiency of 20 the charges. Further, Jackson Walker did not include any charges which result 21 from a single person billing in excess of 12 hours in one day. No charges for 22 alcohol, first class or charter airfare, expenses associated with sporting events, 23 or extravagant meal expenses were included in the Jackson Walker charges.
- Q. PLEASE DESCRIBE THE NATURE OF THE WORK PERFORMED BY
 JACKSON WALKER IN THE UNPRESENTED EXPENSES RELATED TO
 DOCKET NO. 35038.
- A. Specifically, the fees and expenses incurred were necessary to advise and assist TNMP in identifying issues, developing strategy, related research, consulting with and reporting to company personnel, drafting and responding to appellate briefs and motions at the 3rd Court of Appeals and the Texas Supreme

Court, and participation in conferences with intervenors and the Attorney General. The specific tasks performed and expenses incurred are contained in the invoices referenced above.

4 Q. CAN YOU FURTHER DESCRIBE THE EFFORTS ASSOCIATED WITH THE 5 IDENTIFIED ISSUES?

Yes. "Appellate Brief" refers to research, analysis, discussion, review of the Appellant's Brief, drafting and filing Appellee's Brief with the 3rd Court of Appeals. "Oral Argument" includes the time preparing, traveling, and attending the oral argument before the 3rd Court of Appeals. Further, "Petition for Review" captures the work involved in reviewing the 3rd Court of Appeal's opinion, research, drafting, preparing, and filing a petition for review with the Texas Supreme Court. The "Petition Reply" category denotes the work associated with reviewing the responses to TNMP's petition and crafting and filing TNMP's reply. "Brief on the Merits" and the "Reply Brief" topics include the time invested in drafting, revising, and filing TNMP's initial brief and its reply brief at the Texas Supreme Court. The "Retroactive Ratemaking" category includes the time specifically denoted for review, research and analysis of whether the Commission's action constituted retroactive ratemaking in implementing the surcharge. The "Rehearing" category addresses the specific work on seeking rehearing at the Texas Supreme Court. Finally, the category encompasses client communication and communications related to settlement. "Cities' Amicus Status" reflects research, analysis, consultation and response regarding the scope and availability of amicus for a prior party to an appeal that did not perfect a separate appeal. Lastly, "Case Expenses" reflects costs such as copying, delivery, and travel expenses incurred in support of the case.

Q. WHAT AMOUNT OF THE RATE CASE EXPENSES ARE REASONABLY APPORTIONED TO THE CATEGORIES YOU IDENTIFIED ABOVE?

29 A. The following Table 1 allocates the expenses among the identified activities:

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1 **TABLE 1.**

| ISSUE | HOURS | AMOUNT |
|------------------------|-------|--------------|
| Cities' Amicus Status | 8.1 | \$3,028.50 |
| Appellate Brief | 72.3 | \$27,835,50 |
| Retroactive Ratemaking | 25.6 | \$9,772.00 |
| Oral Argument | 58.8 | \$22,638.00 |
| Petition for Review | 216 | \$66,937.50 |
| Petition Reply | 58 | \$21,750.00 |
| Brief on the Merits | 69.1 | \$22,440.00 |
| Reply Brief | 69.8 | \$29,596.00 |
| Rehearing | 57 | \$19,942.00 |
| Settlement | 3.4 | \$1,309.00 |
| Case Expenses | N/A | \$4,924.55 |
| TOTAL | | \$230,173.55 |

- 2 Q. WAS THE AMOUNT OF DISCOVERY RELATED TO DOCKET NO. 35038
 3 EXCESSIVE OR COMPLEX?
- A. No. Given the nature of the appellate proceedings, no discovery was applicable to the case at either stage.
- Q. DID YOUR REVIEW OF THE JACKSON WALKER INVOICES REVEAL ANY
 CIRCUMSTANCE WHERE EITHER THE FEES PAID, TASKS PERFORMED,
 OR TIME SPENT ON A TASK WERE EXTREME OR EXCESSIVE?
- 9 A. No.
- 10 Q. IS THE TOTAL AMOUNT OF PROCEEDING EXPENSES FOR DOCKET
 11 NO. 35038 REQUESTED IN THIS DOCKET EXCESSIVE FOR A REQUEST
 12 FOR APPROVAL OF AN AMS DEPLOYMENT PLAN AND SURCHARGE?
- 13 A. No.
- 14 Q. ARE THE OUTSIDE LEGAL FEES AND EXPENSES CHARGED TO TNMP
 15 REASONABLE AND NECESSARY?
- A. Yes. The attorneys' hourly rates upon which the billings are based are consistent with the hourly rates charged for comparable services during the same time frame, and are reasonable and consistent with prevailing standards.

 The hours spent to perform the tasks assigned to TNMP's outside counsel were

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reasonable and necessary to complete those tasks in a professional manner on a timely basis.

(3) DOCKET NO. 41901 PROCEEDING EXPENSES

Q. CAN TNMP SEEK RECOVERY NOW FOR LEGAL EXPENSES ASSOCIATED WITH ITS COMPLIANCE TARIFF RELATED TO NON-STANDARD METERING SERVICE IN DOCKET NO. 41901?

7 A. Yes. The Final Order in that docket provides that "[t]he Stipulation provides for TNMP to apply deferred accounting to any rate case expenses incurred after March 31, 2014, in connection with this proceeding, and recognizes that TNMP may request recovery of those expenses through non-standard metering charges in any future proceeding pursuant to P.U.C. SUBST. R. 25.133(e)(2), or in a future base rate proceeding, provided that non-standard metering charges are subject to review in a base rate proceeding."

14 Q. DID TNMP INCUR ANY UNPRESENTED EXPENSES FOR DOCKET 15 NO. 41901?

A. Yes. In support of the Settlement Agreement in Docket No. 41901, TNMP 16 17 included in the revenue requirement model and presented to the Commission TNMP rate case expenses of \$106,058, which were approved in the June 20, 18 2014 Final Order approving the parties' Stipulation. TNMP subsequently 19 received invoices for \$22,808.81 in legal expenses, covering services that had 20 21 been provided in connection with the settlement and entry of a final order after 22 March 31, 2014. These expenses were not presented at that time and therefore 23 deferred, per the Final Order, for consideration in a subsequent base rate proceeding. The invoices supporting these TNMP legal expenses included in 24 WP/Legal Expenses (Voluminous). 25

Q. ARE YOU FAMILIAR WITH THE NATURE OF THE PROCEEDINGS IN DOCKET NO. 41901?

⁹ Compliance Tariff of Texas-New Mexico Power Company Related to Non-Standard Metering Service Pursuant to P.U.C. Subt. R. 25.133, Docket 41901; Final Order, pg. 6, Item 122 (Jun. 20, 2014).

¹⁰ *Id*.

- 1 A. Yes. I am familiar with the proceeding and have reviewed the filings in the case.
- 2 I am familiar with the issues and effort associated with resolution of that
- proceeding. The presented expenses are associated with the settled tariff for
- 4 those customers desiring to "opt-out" of receiving an advanced meter by
- 5 selecting non-standard metering service.

6 Q. WHAT WERE THE ISSUES ADDRESSED IN THE EXPENSES FOR DOCKET 7 NO. 41901 THAT TNMP IS PRESENTING IN THIS DOCKET?

- 8 A. The final charges can be grouped under a single heading: Settlement
 9 Completion and Approval. That activity encompassed several substantive
 10 issues and a number of activities.
- 11 Q. WAS SETTLEMENT COMPLETION AND APPROVAL COMPLEX OR UNIQUE 12 IN DOCKET NO. 41901?
- 13 A. Since various individual intervenors actively participated *pro se*, their relative 14 lack of knowledge and experience posed some challenges and increased the 15 effort necessary to otherwise complete the settlement's approval.
- 16 Q. DID THE SIZE OF TNMP'S SERVICE TERRITORY OR THE NUMBER OF
 17 RETAIL CONSUMERS SERVED, IMPACT THE AMOUNT OF RATE CASE
 18 EXPENSES INCURRED?
- A. 19 No. While there may be cases where the utility's size might affect incurred 20 expenses, I did not find any such correlation impacted the amount of case 21 expenses incurred by TNMP in Docket No. 41901. TNMP was required to address the full range of issues presented to establish the initial and monthly 22 23 charges for non-standard metering service. The \$22,808.81 incurred reflects the fact that, irrespective of the utility's size, there is a fundamental amount of 24 25 effort and expense that will be necessary to reasonably complete any case following agreement on a stipulation. As detailed further in my testimony, the 26 expenses incurred by TNMP represent reasonable expenses appropriately 27 incurred in concluding the settlement in Docket No. 41901. 28
- 29 Q. HOW DID THE COMPANY STAFF DOCKET NO. 41901 IN REGARD TO 30 LEGAL SERVICES?

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1 A. TNMP relied upon outside legal counsel from Jackson Walker as regulatory 2 counsel to prosecute the non-standard metering compliance tariff in Docket 3 No. 41901. As mentioned previously, Jackson Walker has worked with TNMP 4 since 2007 and has extensive experience in Texas regulatory matters. Patrick Cowlishaw was the sole attorney providing services for these final charges. Mr. 5 6 Cowlishaw has ably represented TNMP in Commission proceedings in the past, 7 including in previous energy efficiency proceedings, base rate proceedings, the advanced metering proceeding, and other matters. 8

9 Q. PLEASE DESCRIBE THE INCURRED EXPENSES FOR OUTSIDE LEGAL 10 COUNSEL.

11 Α. Fees were negotiated with Jackson Walker and included in an applicable 12 retainer agreement. Through my position in the Law Department, I am familiar with rates typically charged by attorneys for contested administrative 13 14 proceedings like Docket No. 41901. I have reviewed the following invoices for legal services performed and expenses incurred as part of that proceeding: 15 16 Invoice Nos. 1372273, 1372669, 1377400, 1377413, and 1381916. None of the 17 charges submitted in those invoices have been recovered through reimbursement for other expenses or in other proceedings. No duplicate entries 18 19 were included. These combined invoices support \$22,808.81 in legal fees and 20 expenses.

Q. ARE THE RATES CHARGED BY JACKSON WALKER FOR LEGAL SERVICES WITHIN THE RANGE OF REASONABLE RATES CHARGED FOR SIMILAR SERVICES?

A. Yes. The invoices reflect hourly rates charged of \$520 for attorneys. Based on my experience, the hourly rates contained in the Jackson Walker billings are consistent with the hourly rates charged for comparable services by experienced regulatory attorneys during the same time frame, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to appropriately complete those tasks in a professional manner.

Q. WHAT DID YOUR REVIEW REVEAL ABOUT THE GENERAL CHARACTER OF THE BILLINGS AND EXPENSES CONTAINED IN THE JACKSON WALKER INVOICES?

A. The billings were sufficiently detailed to permit me to evaluate the sufficiency of the charges. Further, Jackson Walker did not include any charges which result from a single person billing in excess of 12 hours in one day. No charges for alcohol, first class or charter airfare, expenses associated with sporting events, or meal expenses were included in the Jackson Walker charges.

9 Q. PLEASE DESCRIBE THE NATURE OF THE WORK PERFORMED BY 10 JACKSON WALKER IN THE UNPRESENTED EXPENSES FOR DOCKET 11 NO. 41901;

12 A. Specifically, the fees and expenses incurred were necessary to advise and 13 assist TNMP in finalizing the settlement Stipulation, preparing submittals and 14 evidence in support of the Stipulation, preparing a detailed proposed Final Order and negotiating its terms with intervenors and Commission Staff, identifying 15 16 issues, developing strategy, consulting with company personnel, drafting and 17 responding to motions/corrections to the proposed final order, consultation with TNMP employees and participation in conferences with intervenors and 18 19 Commission Staff, and performing various other tasks associated with approval 20 of the settlement. The specific tasks performed and expenses incurred are 21 contained in the invoices referenced above.

Q. WHAT AMOUNT OF THE RATE CASE EXPENSES ARE REASONABLY APPORTIONED TO THE ISSUE YOU IDENTIFIED ABOVE?

A. For the Docket No. 41901 expenses presented in this proceeding, the entirety of the \$22,808.81 is appropriately apportioned to Settlement Completion and Approval, whether that item is viewed as a single "issue" or as a combination of the substantive issues and activities that had to be addressed and completed.

28 Q. WAS THE AMOUNT OF DISCOVERY IN DOCKET NO. 41901 EXCESSIVE OR 29 COMPLEX?

- 1 A. Not at all. The charges presented focused on settlement entry and approval rendering this concern moot.
- Q. DID YOUR REVIEW OF THE JACKSON WALKER INVOICES REVEAL ANY CIRCUMSTANCE WHERE EITHER THE FEES PAID, TASKS PERFORMED, OR TIME SPENT ON A TASK WERE EXTREME OR EXCESSIVE?
- 6 A. No.
- Q. IS THE TOTAL AMOUNT OF PROCEEDING EXPENSES FOR DOCKET
 NO. 41901 REQUESTED IN THIS DOCKET EXCESSIVE FOR A REQUEST
 FOR APPROVAL OF AN AMS DEPLOYMENT PLAN AND SURCHARGE?
- 10 A. No.

- 11 Q. ARE THE OUTSIDE LEGAL FEES AND EXPENSES CHARGED TO TNMP
 12 REASONABLE AND NECESSARY?
- A. The attorneys' hourly rates upon which the billings are based are 13 Yes. 14 consistent with the hourly rates charged for comparable services during the 15 same time frame, and are reasonable and consistent with prevailing standards. 16 The hours spent to perform the tasks assigned to TNMP's outside counsel were 17 reasonable and necessary to complete those tasks in a professional manner on The efforts set forth above associated with Settlement 18 a timely basis. 19 Completion and Approval were appropriate and necessary to represent TNMP and assist in concluding Docket No. 41901. 20

21 B. AMS LEGAL EXPENSES

(1) AMS-RELATED PROCEEDING EXPENSES

- 23 Q. WHAT AMS-RELATED LEGAL EXPENSES DO YOU SUPPORT?
- A. Below I address the legal proceeding and non-proceeding expenses associated with TNMP's AMS since its last AMS reconciliation proceeding.
- 26 Q. WHAT CRITERIA GOVERNS THE REVIEW OF SUCH EXPENSES?
- 27 A. These expenses are no different from the other categories of expenses incurred 28 by TNMP pursuant to its approved AMS deployment plan – they must be

reasonable and necessary. If they are, TNMP is entitled to recovery. In reviewing the AMS-related proceeding expenses detailed below, I rely on my own judgment and experience in assessing legal expenses, and I have considered the factors delineated by the Third Court of Appeals in *City of El Paso v. Public Utility Comm'n of Texas*, 916 S.W.2d 515 (Tex. App.-Austin 1995, writ dism'd by agr.) discussed previously in my testimony.

7 Q. DO YOU 16 TAC § 25.245 APPLY TO THESE EXPENSES?

- A. I have applied 16 TAC § 25.245 criteria to the AMS-related proceeding expenses to further demonstrate the reasonableness of the expenses.
- 10 Q. WHAT AMS-RELATED PROCEEDING EXPENSES ASSOCIATED WITH
 11 ADVANCED METERS DID TNMP INCUR DURING THE RECONCILIATION
 12 PERIOD?
- A. Proceeding expenses were incurred in TNMP's initial AMS reconciliation in Docket No. 45213 and Docket No. 47472 as discussed below.

a) DOCKET NO. 45213 PROCEEDING EXPENSES

16 Q. WHAT EXPENSES ASSOCIATED WITH THE AMS RECONCILIATION FILING 17 DID TNMP INCUR?

- A. In Docket No. 45213, TNMP filed a reconciliation of its AMS deployment costs per 16 TAC § 25.130(k)(6). The matter was ultimately approved with no corrections. TNMP incurred \$166,672 in fees and expenses associated with that proceeding. This amount is included on Line No. 82 and Exhibit 2-L of the AMS Reconciliation Report attached to the testimony of Stacy R. Whitehurst.
- Q. IS TNMP REQUESTING RECOVERY OF PROCEEDING EXPENSES
 INCURRED IN DOCKET NO. 45213?
- 25 A. Yes, to the extent they are reasonable and necessary. 11
- Q. ARE YOU FAMILIAR WITH THE NATURE OF THE PROCEEDINGS IN DOCKET NO. 45213?

¹¹ Application of Texas-New Mexico Power Company to Reconcile Advanced Metering System Costs, Docket No. 45213, Final Order, FOF 30; Item 28; Mar. 25, 2016.

A. Yes. TNMP's application requested reconciliation of all costs and investments made as of August 31, 2015, that are in accordance with TNMP's Deployment Plan. It further requested a final determination of the net operating costs savings through August 31, 2015, from AMS deployment be used to reduce the amount of costs that ultimately can be recovered through the surcharge. TNMP did not request to adjust the AMS surcharge rates as part of the filing.

Q. WHAT WERE THE ISSUES ADDRESSED FOR DOCKET NO. 45213?

A. No List of Issues was issued by the Commission for this proceeding. The central subject matter of the proceeding was reconciliation of all costs and investments made as of August 31, 2015, that are in accordance with TNMP's Deployment Plan. The invoices reflect the following categories: Application Preparation, AMS Costs, Tax, BTS, Regulatory, Legal Expenses, Allocation, Procedural, Settlement, and Case Expenses.

14 Q. WERE THE ISSUES FOR DOCKET NO. 45213 COMPLEX OR UNIQUE?

15 A. The Commission has processed reconciliation filings previously. However, it
16 was unique to TNMP in that it was its first reconciliation of AMS costs. The
17 necessary scope and detail of the filing added some complexity.

18 Q. DID THE SIZE OF TNMP'S SERVICE TERRITORY OR THE NUMBER OF 19 RETAIL CONSUMERS SERVED IMPACT THE AMOUNT OF RATE CASE 20 EXPENSES INCURRED?

A. No. The amount of expenses was not affected by TNMP's service territory or the number of retail customers served. As detailed further in my testimony, the expenses incurred by TNMP represent the reasonable expenses appropriately incurred in Docket No. 45213.

25 Q. WHAT EXPENSES WERE INCURRED IN DOCKET NO. 45213?

A. The expenses related to Docket No. 45213 constitute \$166,672.05 in outside legal service charges and noticing expenses associated with the case. The invoices and receipts supporting TNMP's proceeding expenses are included in WP/Legal Expenses (Voluminous). TNMP seeks to recover only the reasonable expenses it actually incurred in connection with that docket.

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1 Q. HOW DID THE COMPANY STAFF DOCKET NO. 45213 RELATIVE TO LEGAL 2 SERVICES?

3 Α. As in other proceedings, TNMP relied upon Jackson Walker attorneys to assist in-house counsel in preparing and presenting the Application of Texas-New 4 Mexico Power Company to Reconcile Advanced Metering System Costs in 5 Docket No. 45213. As stated previously, Jackson Walker has extensive 6 7 experience in Texas regulatory matters. Patrick Cowlishaw and Jeffery Kitner were the principal attorneys providing services in the case with some assistance 8 9 from Stephanie Sparks due to the number of witnesses. Mr. Cowlishaw, Ms. 10 Sparks, and Mr. Kitner have ably represented TNMP in Commission 11 proceedings in the past, including in previous energy efficiency proceedings, base rate proceedings, the advanced metering proceeding, and other matters. 12 Pamela Collins, with Jackson Walker, provided paralegal support on the matter 13 as well. 14

15 Q. PLEASE DESCRIBE THE INCURRED EXPENSES FOR OUTSIDE LEGAL 16 COUNSEL.

- A. As indicated previously, fees were contracted with Jackson Walker via a retainer agreement. I am familiar with rates typically charged by attorneys for contested administrative proceedings like the Application of Texas-New Mexico Power Company to Reconcile Advanced Metering System Costs in Docket No. 45213. I have reviewed the following invoices for legal services performed and expenses incurred as part of that proceeding: Invoice Nos. 1439399, 1443313, 1448413A, 1453715, 1453720, 1458440A, 1458441, 1464949, 1464950, 1469076, 1473452, 1473453, 1479202, 1479219, and 1483236. I have also reviewed the internal receipts for notice publication totaling \$14,825.20. None of the charges submitted in those invoices or receipts have been recovered through reimbursement for other expenses or in other proceedings. These combined invoices and receipts support \$166,672.05 in legal fees.
- 29 Q. ARE THE RATES CHARGED BY JACKSON WALKER FOR LEGAL
 30 SERVICES WITHIN THE RANGE OF REASONABLE RATES CHARGED FOR
 31 SIMILAR SERVICES?

A. Yes. For the time period covered by the invoices, the hourly rates charged were \$540 to \$555 for the attorney and \$205 to \$210 for paralegal services. As the case was not concluded within a single year, hourly rates are dependent upon the retainer agreement applicable when the fees were charged. The effective rate for all Jackson Walker hourly services was \$527.23. Based on my experience, the hourly rates contained in the Jackson Walker billings are within the range of hourly rates charged for comparable services during the same time frame, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to appropriately complete those tasks in a professional manner.

12 Q. WHAT IS YOUR OPINION ABOUT THE GENERAL CHARACTER OF THE 13 BILLINGS FOR EXPENSES CONTAINED IN THE JACKSON WALKER 14 INVOICES?

A. Based on my review, the billings were sufficiently detailed to permit me to evaluate the sufficiency of the charges. Further, there were no charges which resulted from a single person billing in excess of 12 hours in one day. No charges for alcohol, first class or charter airfare, expenses associated with sporting events, or extravagant meal expenses were included in the Jackson Walker charges.

21 Q. PLEASE DESCRIBE THE NATURE OF THE WORK PERFORMED BY 22 JACKSON WALKER.

A. Jackson Walker expended 284.2 hours in preparing and presenting TNMP's interests in Docket No. 45213. Specifically, the fees and expenses incurred were necessary to advise and assist TNMP in connection with preparation of the Application, review and revision of the filing package, identifying and researching of issues, preparing pleadings, consulting with company personnel, reviewing and consultation on supporting testimony, publishing notice, conferring with PUCT Staff, settling the case, and performing various other tasks. The specific tasks performed and expenses incurred are contained in the invoices referenced above (See WP/Legal Expenses (Voluminous).

1 Q. WHAT AMOUNT OF THE RATE CASE EXPENSES ARE REASONABLY 2 APPORTIONED TO THE ISSUES YOU IDENTIFIED ABOVE?

A. The following Table 2 allocates the fees and expenses among the identified activities:

TABLE 2.

| ISSUE | HOURS | AMOUNT |
|-------------------------|-------|--------------|
| Application Preparation | 50.4 | \$27,066.00 |
| AMS Costs | 102.9 | \$56,037.50 |
| Tax | 7.4 | \$4,033.00 |
| BTS | 28.7 | \$15,641.50 |
| Regulatory | 9.7 | \$5,286.50 |
| Legal Expenses | 13.6 | \$6,137.00 |
| Allocation | 1 | \$545.00 |
| Procedural | 33.8 | \$14,780.50 |
| Settlement | 36.7 | \$20,313.00 |
| Case Expenses | N/A | \$16,832.05 |
| TOTAL | 284.2 | \$166,672.05 |

Q. CAN YOU FURTHER DESCRIBE THE EFFORTS ASSOCIATED WITH THE IDENTIFIED ISSUES?

A. Yes. "Application Preparation" represents drafting and revisions to the application and reconciliation package, conferences with clients, global review of reconciliation package, and associated efforts to prepare and file the AMS application and supported reconciliation package. "AMS Costs" includes work reviewing and advising TNMP concerning the testimony and exhibits supporting the AMS accounting treatment, AMS program cost schedules, the overview of the AMS program and reconciliation request. The services provided under "AMS Costs" necessarily included the review and comment on testimony, exhibits and schedules, client conferences, as well as the review and response to associated discovery. The "Tax" category includes tax testimony review, client conferences, analysis, and advice on tax-related testimony and issues. Similarly, the "BTS" category includes time reviewing testimony and related exhibits on the technological costs presented by Business Technology Services

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("BTS") in the reconciliation model, client conferences, receipt and review of discovery on BTS costs, and responding to BTS cost-related discovery. "Regulatory" refers to testimony review and advice on distinct regulatory issues related to the testimony and the filing. Further, the fees allocated to "Legal Expenses" contain the AMS-related legal expenses included review and revisions to testimony on AMS legal costs and AMS-related proceedings, conferences with both clients and opposing counsel, and review of, and responses to legal expense discovery. The "Allocation" category represents review and counsel on a discrete allocation issue. Additionally, the work associated with routine procedural efforts is compiled under the "Procedural" category and includes the filing and review of notices and orders during the case, discovery. filing and processing serving notices. and most communications between the administrative law judge (ALJ) and Staff. Further, "Settlement" captures the conferences with clients and Staff regarding resolution of the case as well the work to compose, prepare and file the support stipulation and orders with the ALJ, and ultimately entry of a Final Order. Lastly, "Case Expenses" captures the legal costs for notice, travel and expenses associated with the case.

19 Q. WAS THE AMOUNT OF DISCOVERY IN DOCKET NO. 45213 EXCESSIVE OR 20 COMPLEX?

- A. No. Considering the extensive and detailed evidence and information presented, discovery was not excessive.
- Q. DID YOUR REVIEW OF THE JACKSON WALKER INVOICES REVEAL ANY CIRCUMSTANCE WHERE EITHER THE FEES PAID, TASKS PERFORMED, OR TIME SPENT ON A TASK WERE EXTREME OR EXCESSIVE?
- 26 A. No.
- Q. WAS THE TOTAL AMOUNT OF PROCEEDING EXPENSES FOR DOCKET
 NO. 45213 EXCESSIVE FOR AN APPLICATION TO RECONCILE ADVANCED
 METERING COSTS?

1 A. No. The \$166,672.05 incurred reflects a fair, appropriate cost amount necessary to reasonably prepare and present such a detailed application.

Q. ARE THE OUTSIDE LEGAL FEES AND EXPENSES CHARGED TO TNMP REASONABLE AND NECESSARY?

5 A. Yes. Considering the nature of TNMP's AMS cost reconciliation proceeding, the 6 necessary expertise, as well as the volume of testimony and schedules 7 prepared, reviewed and revised, and motions and responses advocated, the 8 fees and expenses presented in the invoices listed above are reasonable and 9 Specifically, the fees and expenses incurred were necessary to 10 advise and assist TNMP in connection with preparation of the Application, review and revision to the filing package, consulting with company personnel, 11 12 reviewing and commenting on supporting testimony, conferring with PUC Staff, 13 and performing various other tasks. The attorneys' hourly rates upon which the 14 billings are based are consistent with the hourly rates charged for comparable 15 services during the same time frame, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's 16 17 outside counsel were reasonable and necessary to complete those tasks in a 18 professional manner on a timely basis.

Q. HOW DOES TNMP PROPOSE TO RECOVER THESE COSTS?

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A. Approved costs will be included in the over / under collection that is being recorded from April 1, 2018 through the effective date of the new base rates, for recovery following the final AMS cost reconciliation.

b) DOCKET No. 47472 PROCEEDING EXPENSES

Q. DID TNMP INCUR ANY OTHER PROCEEDING EXPENSES RELATED TO ITS AMS DEPLOYMENT AND SURCHARGE?

A. Yes. TNMP has incurred \$116,739.94 through March 31, 2018 participating in Docket No. 47472, Commission Staff's Petition to Establish Requirements for Smart Meter Texas. TNMP and other transmission and distribution utilities deployed Smart Meter Texas ("SMT") as part of the utilities' AMS deployments.

SMT is an interoperable, web-based information system that stores AMS electric

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usage data, provides secure access to that data to end-use customers and various other entities, and enables secure communications with customer home area network devices. Docket No. 47472 is addressing the potential to change SMT's business requirements regarding how AMS information must be made available on the SMT web portal, and ultimately what TNMP and other SMT owners will have to invest in order to achieve the new requirements and/or maintain the portal.

8 Q. IS TNMP REQUESTING RECOVERY OF PROCEEDING EXPENSES 9 INCURRED IN DOCKET NO. 47472?

10 A. Yes. As part of TNMP's AMS Deployment order in Docket No. 38306, TNMP is
11 required to "...continue to support the common portal, as required by
12 Commission rules and orders, with all associated costs subject to recovery
13 through AMS surcharge reconciliation proceedings." Such costs include costs
14 associated with SMT (i.e., the "common portal"). Therefore, TNMP is presenting
15 these costs associated with the SMT business requirement determination for recovery.

17 Q. ARE YOU FAMILIAR WITH THE NATURE OF THE PROCEEDINGS IN 18 DOCKET NO. 47472?

19 A. Yes. As stated above, I directly manage legal services for TNMP matters.

20 Q. WHEN WERE THE PRESENTED EXPENSES INCURRED?

A. These expenses were incurred in 2017 and 2018. Costs incurred between April 1, 2018, and the effective date of new base rates will be recorded and presented for review and approval in the final AMS reconciliation.

24 Q. WHAT WERE THE ISSUES ADDRESSED FOR DOCKET NO. 47472?

A. The Commission issued a Preliminary Order with the following single issue:

"What changes, if any, should be made to the existing business requirements for

Smart Meter Texas? In answering this issue, please specifically address what

changes, if any, should be made to the existing business requirements relating

¹² Texas New-Mexico Power Company's Request For Approval of An Advanced Meter System (AMS) Deployment and Surcharge, Docket No. 38306, Final Order, Item 257; FOF 67, pg. 16 (Jul. 11, 2011).

to the registration of third-party entities that will use customer data for the purpose of providing customer-approved services other than electric utility service." However, the global nature of the issue does not lend itself to fee assignment. Instead, I have identified the following issues which best represent the assignment of the specific activities in the case: Procedural, Direct Testimony Preparation, Intervenor Testimony Review, Technical Conferences, List of Issues, Business Requirement Revisions, Settlement, Statement of Position, Utility Rebuttal Testimony Preparation, HAN Issues, Letter of Authorization (LOA) Issues, SMT Operations, Joint Utilities Initial Briefing, Hearing on the Merits, and Case Expenses.

11 Q. WERE THE ISSUES FOR DOCKET NO. 47472 COMPLEX OR UNIQUE?

- 12 A. The matter does cover a fair amount of technical complexity. Additionally, I
 13 consider a contested case to determine functional business requirements as
 14 somewhat unique and certainly rare in terms of reviewing potential policy-setting
 15 issues. However, the ability of the parties to ultimately agree to an efficient
 16 process for addressing the competing positions and data inquiries avoided
 17 potential expense.
- 18 Q. DID THE SIZE OF TNMP'S SERVICE TERRITORY OR THE NUMBER OF
 19 RETAIL CONSUMERS SERVED, IMPACT THE AMOUNT OF RATE CASE
 20 EXPENSES INCURRED?
- 21 A. No.

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22 Q. WHAT PROCEEDING EXPENSES WERE INCURRED IN DOCKET NO. 47472?

A. As the matter is not yet concluded, the costs through March 31, 2018 total \$116,739.94 in outside legal service charges. The invoices supporting TNMP's legal expenses are included in WP/Legal Expenses (Voluminous). TNMP seeks to recover only the reasonable expenses it actually incurred in connection with that docket. This amount

¹³ Commission Staff's Petition To Determine Requirements for Smart Meter Texas, Docket No. 47472, Preliminary Order, Item 71 (Oct. 26, 2017).

is included on Line No. 82 and Exhibit 2-L of the AMS Reconciliation Report attached to the testimony of Stacy R. Whitehurst.

Q. HOW DID THE COMPANY STAFF DOCKET NO. 47472 RELATIVE TO LEGAL SERVICES?

5 A. TNMP relied upon outside legal counsel Stephanie Sparks from Jackson Walker
6 to assist TNMP's involvement in Docket No. 47472. As stated previously, Ms.
7 Sparks has represented TNMP in previous Commission proceedings, including
8 previous energy efficiency proceedings, base rate proceedings, the advanced
9 metering proceeding, and other matters. Ms. Sparks was the sole attorney
10 providing outside service in the case.

11 Q. PLEASE DESCRIBE THE INCURRED EXPENSES FOR OUTSIDE LEGAL 12 COUNSEL.

Α. As indicated previously, fees were contracted with Jackson Walker via a retainer 13 14 agreement. Being an attorney duly licensed in the State of Texas, and in the course of my duties for TNMP, I am familiar with rates typically charged by 15 16 attorneys for contested administrative proceedings such as Docket No. 47472. I 17 have reviewed the following invoices for legal services performed and expenses incurred as part of that proceeding: Invoice Nos. 1566200, 1566513, 1571628, 18 19 1571633, 1575942, 1576374, 1580326, 1584473, 1580311, and 1584490. 20 None of the charges submitted in those invoices have been recovered through 21 reimbursement for other expenses or in other proceedings. No duplicate entries were included. These combined invoices support \$116,739.94 in legal fees and 22 23 expenses.

Q. ARE THE RATES CHARGED BY JACKSON WALKER FOR LEGAL SERVICES WITHIN THE RANGE OF REASONABLE RATES CHARGED FOR SIMILAR SERVICES?

27 A. Yes. For the time period covered by the invoices, the hourly rates charged were \$560, \$570, and \$575 for Ms. Spark's time. The difference reflects the fact that the case covers two separate years with different retainer agreements. The effective rate for all Jackson Walker hourly services was \$568.45. Based on my

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experience, the hourly rates contained in the Jackson Walker billings are within the range of hourly rates charged for comparable services during the same time frame, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to appropriately complete those tasks in a professional manner.

7 Q. WHAT IS YOUR OPINION ABOUT THE GENERAL CHARACTER OF THE 8 BILLINGS FOR EXPENSES CONTAINED IN THE JACKSON WALKER 9 INVOICES?

A. Based on my review, the billings were sufficiently detailed to permit me to evaluate the sufficiency of the charges. Further, there were no charges which resulted from a single person billing in excess of 12 hours in one day. No charges for alcohol, first class or charter airfare, expenses associated with sporting events, or meal expenses were included in the Jackson Walker charges.

16 Q. PLEASE DESCRIBE THE NATURE OF THE WORK PERFORMED BY 17 JACKSON WALKER.

18 Α. Jackson Walker expended 199.9 hours in representing TNMP's interests in 19 Docket No. 47472 through March 31, 2018. Specifically, the fees and expenses 20 incurred were necessary to advise and assist TNMP in connection with review of 21 direct and rebuttal testimony, identifying and researching of issues, preparing pleadings, analyzing and consulting with company personnel regarding business 22 23 requirements, conferring with intervenors, the utility parties and Staff, preparing for hearings, attending hearings, attending settlement conferences, reviewing 24 25 and editing briefing, and performing various other tasks. . The specific tasks performed and expenses incurred are contained in the identified invoices. (See 26 WP/Legal Expenses (Voluminous). 27

28 Q. WHAT AMOUNT OF THE CASE EXPENSES ARE REASONABLY 29 APPORTIONED TO THE ISSUES/TASKS YOU IDENTIFIED ABOVE?

A. The following Table 3 allocates the expenses among the identified activities:

TABLE 3.

| ISSUE | HOURS | AMOUNT |
|--|-------|--------------|
| Procedural | 8.9 | \$5,074.00 |
| Direct Testimony Preparation | 15.6 | \$8,870.00 |
| Intervenor Testimony Review | 22.1 | \$12,498.00 |
| Technical Conference | 26.1 | \$14,858.00 |
| List of Issues | .8 | \$456.00 |
| Business Requirement Revisions | 2.6 | \$1,456.00 |
| Settlement | 78.9 | \$44,635.50 |
| Statement of Position | 3.6 | \$2,016.00 |
| Utility Rebuttal Testimony Preparation | 5.6 | \$3,154.00 |
| HAN and LOA Issues | 6.7 | \$3,752.00 |
| SMT Operations | 2.2 | \$1,265.00 |
| Joint Utility Initial Briefing | 0.5 | \$280.00 |
| Hearing on the Merits | 26.3 | \$14,728.00 |
| Case Expenses | NA | \$3,697.44 |
| TOTAL | 199.9 | \$116,739.94 |

Q. CAN YOU FURTHER DESCRIBE THE EFFORTS ASSOCIATED WITH THE IDENTIFIED ISSUES?

A. Yes. "Procedural" efforts reflect the necessary routine work generally indicative of most cases such as pre-hearing conferences, conferring with clients and other parties on schedules/deadlines, and monitor filings. "Direct Testimony Preparation" refers to the efforts expended in preparing possible individual TNMP testimony as well as collaborative work crafting the joint utilities'

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testimony and issues. "Intervenor Testimony Review" includes the time needed to analyze, review, comment and confer with both TNMP, as well as aligned parties on the issues raised by the Intervenors. "Technical Conferences" represents the preparation and attendance at the technical data exchanges between the parties that were arranged in lieu of formal discovery. The "List of Issues" category refers to the examination and discussion of proposed issues. "Business Requirement Revisions" includes the work examining proposed and potential revision to the actual business requirements. Unsurprisingly, the "Settlement" category encompasses the preparation, client communication, party communications, and attendance at formal meetings with the parties in an effort to create a settlement and review any resulting agreement documents. The number of parties and complex technical and business issues resulted in numerous conferences among the parties covering settlement discussions throughout the entirety of the case. Work discussing and drafting TNMP's position statement is reflected under "Statement of Position." All of the effort conferring with TNMP, aligned parties, and the review and input that resulted in the joint utilities' rebuttal testimony is reflected under the "Utility Rebuttal Testimony Preparation" topic. "HAN and LOA Issues" includes review and conferences with clients and other parties specifically regarding the home-areanetwork (HAN) and letter of authorization (LOA) business requirements. Similarly, "SMT Operations" refers to analysis and conference with clients and other parties regarding the SMT terms and conditions for operation. unsurprisingly, the "Hearing on the Merits" category encompasses preparation, travel, and participation at the hearing on the merits. The "Joint Utilities Initial Briefing" captures discussions between aligned parties on the initial briefing. Lastly, "Case Expenses" reflects costs such as copying, delivery, and travel expenses incurred in support of the case.

Q. WAS THE AMOUNT OF DISCOVERY IN DOCKET NO. 47472 EXCESSIVE OR COMPLEX?

- A. No. Traditional discovery was avoided by the agreement to utilize written questions and technical conferences, which provided information exchanges that normally would have been addressed by standard discovery methods.
- Q. DID YOUR REVIEW OF THE JACKSON WALKER INVOICES REVEAL ANY
 CIRCUMSTANCE WHERE EITHER THE FEES PAID, TASKS PERFORMED,
 OR TIME SPENT ON A TASK WERE EXTREME OR EXCESSIVE?
- 7 A. No.

- 8 Q. WAS THE TOTAL AMOUNT OF PROCEEDING EXPENSES FOR DOCKET
 9 NO. 47472 EXCESSIVE?
- 10 A. No. The number of intervenors and the technical complexity of the issues involved necessitated the efforts for TNMP.

12 Q. ARE THE OUTSIDE LEGAL FEES AND EXPENSES CHARGED TO TNMP 13 REASONABLE AND NECESSARY?

A. Yes. Considering the nature of the proceeding, the necessary expertise, as well 14 as the complexity of the technical issues, and the nature of the positions 15 explored and advocated, the fees and expenses presented in the invoices listed 16 17 above are reasonable and necessary. Specifically, the fees and expenses incurred were necessary to advise and assist TNMP in connection with 18 responding to Staff's Petition, review and revision of testimony, issue 19 identification and research, preparing pleadings, consulting with company 20 21 personnel, conferring with other utilities, intervenors, the Office of Public Utility 22 Counsel (OPUC), and Staff, settlement efforts, and performing various other 23 tasks. The attorney's hourly rates upon which the billings are based is 24 consistent with the hourly rates charged for comparable services during the 25 same time frame, and are reasonable and consistent with prevailing standards. 26 The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to complete those tasks in a professional manner on 27 a timely basis. 28

Q. HOW DOES TNMP PROPOSE TO RECOVER THESE COSTS?

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- A. Approved costs will be included in the over / under collection that is being recorded from April 1, 2018 through the effective date of the new base rates, for recovery following the final AMS cost reconciliation.
- 4 Q. HAS TNMP INCURRED COSTS AFTER MARCH 31, 2018 FOR THIS PROCEEDING?
- A. Yes. Costs incurred between April 1, 2018, and the effective date of new base rates will be recorded and presented for review and approval in the final AMS reconciliation.

(2) AMS NON-PROCEEDING EXPENSES

- 10 Q. WHAT NON-PROCEEDING LEGAL EXPENSES ASSOCIATED WITH
 11 ADVANCED METERS DID TNMP INCUR DURING THE RECONCILIATION
 12 PERIOD?
- A. TNMP incurred legal expenses associated with completing its 2G remediation and extension of a support agreement for its outage management system. Further, TNMP incurred legal expenses associated with negotiation, drafting and executing agreements with TNMP's AMS vendor to support the back-office data management necessary for TNMP to comply with the Final Order in Docket No. 38306. 16 TAC § 25.245 does not apply to these non-proceeding legal costs.

a) OUTAGE MANAGEMENT SYSTEM (OMS) EXPENSES

- 21 Q. DID TNMP INCUR LEGAL EXPENSES ASSOCIATED WITH OUTAGE
 22 MANAGEMENT SYSTEM?
- A. Yes. Included in the expenses reflected in the testimony of TNMP Witness
 Robert K. Roberts regarding OMS expenses, TNMP incurred \$1,320 in legal
 expenses to extend service terms for its OMS vendor.
- 26 Q. WHAT CUSTOMER EDUCATION EXPENSES WERE INCURRED?
- A. The legal expenses related to AMS customer education are set forth in Table 4 below listing the \$1,320 in outside legal charges.

TABLE 4 – CUSTOMER EDUCATION EXPENSES.

| INVOICE | AMOUNT | AMOUNT REQUESTED |
|----------|------------|---------------------|
| 1510743 | \$1,320.00 | \$1,320.00 |
| TOTAL RE | QUESTED | \$1,320,00 |

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Q. CAN TNMP SEEK RECOVERY NOW FOR LEGAL EXPENSES ASSOCIATED WITH ITS OMS EXPENSES?

5 A. Yes. Docket No. 38306 approved TNMP's AMS deployment plan. Findings of Fact Nos. 50-53 in the Docket No. 38306 Final Order permit TNMP to reconcile and then move to base rates the capital, operations, and maintenance costs of its OMS.¹⁴

9 Q. PLEASE DESCRIBE THE INCURRED LEGAL EXPENSES FOR OMS.

10 A. TNMP engaged outside legal assistance related to review and drafting of an amendment to extend terms and services of its OMS provider.

12 Q. WHO PROVIDED THE LEGAL SERVICES RELATED TO THE OMS?

13 A. The customer education expenses listed in Table 4 were provided by Jackson Walker.

15 Q. PLEASE DESCRIBE THE NATURE OF THE WORK PERFORMED BY 16 JACKSON WALKER RELATED TO OMS.

17 A. Raman Dewan with Jackson Walker assisted TNMP in reviewing and revising 18 the amendment for extension of terms and services. The incurred charges were 19 necessary to assist TNMP in ongoing operation of its OMS system.

Q. DID YOU REVIEW FEES AND EXPENSES PROVIDED BY JACKSON WALKER?

22 A. Yes. As indicated previously, fees negotiated with Jackson Walker are based 23 upon a retainer agreement, which provides for payment of the customary fees

¹⁴ Texas New-Mexico Power Company's Request For Approval of An Advanced Meter System (AMS) Deployment and Surcharge, Docket 38306, Final Order, Item 257;vFOF 50,51, 52, and 53, pg. 13 (Jul. 11, 2011).

for experienced regulatory attorneys. Being an attorney duly licensed in the State of Texas, and in the course of my duties for TNMP, I am familiar with rates typically charged by attorneys for providing representation and counsel regarding transactional work like the amendment extending the OMS support terms and services. I have reviewed the following Jackson Walker invoice for legal services and expenses listed in Table 4 Invoice No. 1510743. None of the charges submitted in that invoice has been recovered through reimbursement for other expenses or in other proceedings. No duplicate entries were included. This invoice supports \$1,320 in legal fees. The specific tasks performed and expenses incurred are contained in the invoice. (See WP/Legal Expenses (Voluminous).

12 Q. WERE THE RATES CHARGED BY JACKSON WALKER FOR LEGAL 13 SERVICES WITHIN THE RANGE OF REASONABLE RATES CHARGED FOR 14 SIMILAR SERVICES?

A. Yes. The invoice listed in Table 4 reflects that the charged Jackson Walker hourly rate for Mr. Dewan was \$550. Based on my experience, the hourly rate contained in the Jackson Walker billing is within the range of hourly rates charged for comparable services during the same time frame, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to appropriately complete those tasks in a professional manner.

Q. WHAT IS YOUR OPINION ABOUT THE GENERAL CHARACTER OF THE BILLINGS FOR OMS RELATED EXPENSES LISTED IN TABLE 4?

A. The billing was sufficiently detailed to permit me to evaluate the sufficiency of the charges. Further, there were no charges which resulted from a single person billing in excess of 12 hours in one day. Neither were there any charges for alcohol, first class or charter airfare, expenses associated with sporting events, or meal expenses were included in the Jackson Walker charges.

29 Q. ARE THE OUTSIDE LEGAL FEES AND EXPENSES CHARGED TO TNMP 30 FOR OMS EXPENSES REASONABLE AND NECESSARY?

A. Yes. Considering the nature of the issues involved, the necessary expertise and the amount of time and attention to the tasks described, the fees presented in the invoice listed above are reasonable and necessary. The attorney's hourly rate upon which the billing is based is similar to the hourly rates charged for comparable services during the same time frames, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to complete those tasks in a professional manner on a timely basis.

b) 2G REMEDIATION EXPENSES

10 Q. WHAT LEGAL O&M EXPENSES ASSOCIATED WITH AMS 2G 11 REMEDIATION WERE INCURRED BY TNMP?

A. TNMP incurred \$23,958.50 in legal expenses to implement the 2G Remediation approved in TNMP's Amended Deployment Plan approved in Docket No. 43239. These costs are part of the meter plant investment addressed by TNMP witness Robert K. Roberts. Table 5 below lists those charges:

TABLE 5. AMS 2G REMEDIATION EXPENSES.

| INVOICE | AMOUNT | AMOUNT |
|-----------------|------------|-------------|
| | | REQUESTED |
| 1448408 | \$2,452.50 | \$2,452.50 |
| 1459756 | \$1,199.00 | \$1,199.00 |
| 1466271 | \$1,026.00 | \$1,026.00 |
| 1466272 | \$4,212.00 | \$4,212.00 |
| 1468954 | \$4,752.00 | \$4,752.00 |
| 1473460 | \$832.50 | \$832.50 |
| 1473461 | \$3,940.50 | \$3,940.50 |
| 1479212 | \$943.50 | \$943.50 |
| 1483242 | \$1,165.50 | \$1,165.50 |
| 1487553 | \$2,608.50 | \$2,608.50 |
| 1492747 | \$166.50 | \$166.50 |
| 1510744 | \$660.00 | \$660.00 |
| TOTAL REQUESTED | | \$23,958.50 |

18 Q. GENERALLY DESCRIBE THE INCURRED AMS 2G REMEDIATION LEGAL
19 EXPENSES.

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A. The nature of the work included contractual work and consultation regarding amendments to its Deployment agreement to address the retirement of 2G service by telecom providers and provide for the acquisition of meters compatible with the Verizon network.

5 Q. WHO PROVIDED THE LEGAL SERVICES RELATED TO AMS 6 IMPLEMENTATION MATTERS?

7 A. TNMP was primarily assisted by Stephanie Sparks and Linda Donohoe with Jackson Walker. Both attorneys are partners in their firm and are familiar with 8 TNMP. Ms. Sparks has assisted TNMP in regulatory proceedings and handled 9 10 contractual matters for TNMP. Similarly, Ms. Donohoe is a transactional attorney with extensive experience in electric power industry matters, who has 11 12 assisted TNMP and its affiliates in negotiation and drafting of contractual 13 engagements.

Q. WHAT MATTERS DID JACKSON WALKER ADDRESS FOR TNMP?

A. Jackson Walker counseled and advised TNMP regarding the retirement of 2G service by AT&T and its impact to the TNMP AMS deployment. Further legal services were provided to draft amendments to the deployment agreements with TNMP's AMS vendor regarding the replacement of 2G meters and to secure Verizon network compatible meters for deployment in limited locations not served by AT&T.

Q. PLEASE DESCRIBE THE TASKS AND INCURRED CHARGES SET FORTH IN TABLE 5.

A. The previously identified Jackson Walker attorneys provided legal services for payment of the customary fees attributed to experienced regulatory attorneys. Being an attorney duly licensed in the State of Texas, and in the course of my duties for TNMP, I am familiar with rates typically charged by attorneys for advice and counsel on regulatory-related matters. I have reviewed the legal services performed and expenses in the invoices listed in Table 5. None of the charges submitted in those invoices have been recovered through reimbursement for other expenses or in other proceedings. No duplicate entries

were included. Those combined invoices support \$23,958.50 in legal fees and expenses. The specific tasks performed and expenses incurred are contained in the identified invoices. (See WP/Legal Expenses (Voluminous).

Q. WERE THE RATES CHARGED FOR LEGAL SERVICES SUPPORTING 2G REMEDIATION WITHIN THE RANGE OF REASONABLE RATES CHARGED FOR SIMILAR SERVICES?

A. Yes. Since the invoices listed in Table 5 reflect charges incurred in 2015 and 2016, the charged Jackson Walker hourly rates for attorneys were either \$540, \$545, or \$555, depending upon the year incurred. As indicated earlier, the rates for any particular year were negotiated retainer rates and not the standard rates that Jackson Walker would otherwise charge. The effective rate for all Jackson Walker services was \$547. Based on my experience, the attorneys hourly rates contained in the Jackson Walker billings are consistent with the hourly rates charged for comparable services during the same time frames, and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to appropriately complete those tasks in a professional manner.

Q. WHAT IS YOUR OPINION ABOUT THE GENERAL CHARACTER OF THE BILLINGS LISTED IN TABLE 5?

A. The billings were sufficiently detailed to permit me to evaluate the sufficiency of the charges. No charges resulted from a single person billing in excess of 12 hours in one day. Neither were there any charges for alcohol, first class or charter airfare, expenses associated with sporting events, or meal expenses.

Q. ARE THE OUTSIDE LEGAL FEES CHARGED FOR SERVICES SUPPORTING 25 2G REMEDIATION REASONABLE AND NECESSARY?

Yes. Considering the complexity and sensitivity of the issues involved, the necessary expertise, the novelty of the issues, and the amount of time and attention to the tasks described, the fees and expenses presented in the invoices listed in Table 5 above are reasonable and necessary.

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c) TEXAS AMS MANAGED SERVICES EXPENSES

- 2 Q. AS PART OF TNMP'S AMS OPERATION, WHAT EXPENSES DID TNMP
 3 INCUR ASSOCIATED WITH CONTRACTING WITH TNMP'S AMS VENDOR?
- A. TNMP entered into a Managed Services Agreement with Itron, Inc. ("Itron"),¹⁵
 TNMP's AMS vendor. The Managed Services Agreement and associated individual task agreements (ITAs) acquired software and services for meter data receipt and processing previously performed by TNMP internally.
- 8 Q. ARE THE AMS LEGAL EXPENSES ASSOCIATED WITH THE ABOVE
 9 AGREEMENT REFLECTED IN THE AMS RECONCILIATION REPORT?
- 10 A. Yes. Line No. 55 of the AMS Reconciliation Report includes \$451,872.35 in 11 legal expenses incurred in securing the Managed Services Agreement identified 12 above.
- 13 Q. PLEASE SUMMARIZE THE TERMS OF THE AGREEMENT AND ITS
 14 SUBPARTS.
- 15 A. Each of the above referenced agreements is summarized below:

Master Agreement: The Master Project, Sales and Services Agreement sets forth the general terms and conditions under which TNMP and Itron may enter into Orders pursuant to which TNMP purchases from Itron, and Itron furnishes to TNMP, equipment and services. The terms of this Master Agreement apply to each Order. This Master Agreement was entered into in connection with the migration over four stages of TNMP's current-state system architecture designed around the Transaction Management System software to the end-state architecture designed around the OpenWay software, the implementation of Itron Analytics, and the provision by Itron of software licenses, cloud infrastructure services, managed services, and maintenance and support services. This 112-page Master Agreement was developed from several different sets of contracts proposed by Itron and was negotiated and customized to specifically address TNMP's migration project. This Master Agreement includes the following:

¹⁵ Itron acquired TNMP's initial AMS vendor, SmartSynch, Inc., in 2012.

Main Body of the Master Agreement – includes provisions for entering into Orders for specific projects, equipment and services, invoicing and payment, taxes, changes in scope, dispute resolution, confidentiality, intellectual property and marks, data privacy and security (including security audits), insurance, indemnification (including indemnification in favor of TNMP in the event of infringement, violation or misappropriation of intellectual property rights), warranties, termination, limitation of liability, force majeure, compliance with law, and other general terms and conditions.

Equipment Purchase & Warranty Addendum – includes certain terms and conditions applicable to purchases of equipment by TNMP under the Master Agreement, including terms for ordering equipment, pricing, meter specifications, testing and certification, firmware and software licenses, invoicing, forecasts, shipping and delivery, title, risk of loss, inspection and rejection, and warranty. Meters have a warranty and discounted pricing for certain volumes purchased.

Software License Addendum – includes certain terms and conditions applicable to the license of software by Itron to TNMP, including license grant, third-party software, restrictions, delivery, warranties, termination, and bankruptcy provisions.

Maintenance & Support Services Addendum – includes certain terms and conditions applicable to the maintenance and support services furnished by Itron, including software configuration management, end of support (including requirements for Itron to furnish replacement software on the terms set forth therein), termination, training, service requests, support services, field services, software maintenance (including error fixes and maintenance releases), testing of maintenance releases, local installation and support for local installation, equipment maintenance and repair, fees and invoicing, support for third-party equipment, and warranties. This Addendum sets forth service level requirements to be achieved by Itron for the maintenance and support services, which service level requirements vary depending on the severity of the error.

Installation/Implementation/Professional Services Addendum – includes certain terms and conditions applicable to installation services for equipment, implementation services for the set-up, configuration, and validation of licensed software, and other services furnished by Itron, including invoicing, standards of performance, and warranty.

Cloud Infrastructure Services Addendum – includes certain terms and conditions applicable to cloud infrastructure services furnished by Itron, including term, operational and technical specifications, configuration and validation, termination, and planned maintenance. This Addendum sets forth service level requirements to be achieved by Itron for the availability for each of the computer programs comprising the licensed software. Service level credits are to be credited or paid to TNMP in the event Itron fails to meet the service level requirements.

Managed Services Addendum - includes certain terms and conditions applicable to managed services furnished by Itron, including data collection, data export and delivery, incident reporting, management and resolution, backhaul service management, business continuity, network and data security, and termination. This Addendum sets forth service level requirements to be achieved by Itron for meter read rate performance, meter data delivery performance, incidence response and resolution, and business continuity and recovery. Service level credits are to be credited or paid to TNMP in the event Itron fails to meet the service level requirements.

Order Number One. This Order was entered into by TNMP and Itron under the Master Agreement for the licensing by TNMP of the following software: TMS, OpenWay Collection Engine, Itron Enterprise Edition, MV-90 xi, MV-PBS, and Itron Analytics. This 8-page Order includes provisions for the term of the license, endpoints, and fees.

Order Number Two. This Order was entered into by TNMP and Itron under the Master Agreement for the provision of maintenance and support services by Itron for the licensed software and for equipment specified therein. This 13-page

Order includes provisions for the commencement of the services, term, fees, and termination.

Order Number Three. This Order was entered into by TNMP and Itron under the Master Agreement for the provision of cloud infrastructure services and managed services by Itron for the Itron software and third-party software identified therein. This 19-page Order includes provisions for the commencement of the services, term, fees, sizing criteria for cloud infrastructure, terms for the set up and configuration of cloud infrastructure, managed services transaction summary, and termination.

Order Number Four. This Order was entered into by TNMP and Itron under the Master Agreement for the provision of services and deliverables by Itron for the migration over four stages of TNMP's current-state system architecture designed around the Transaction Management System software to the end-state architecture designed around the OpenWay software and the implementation of Itron Analytics. This 111-page Order includes provisions for a description of the scope of services to be provided, a description of each of the four stages for the migration and implementation of Itron Analytics and the schedule and milestones therefor, fees and expense reimbursement, transitioning from existing contracts for the Transaction Management System to the Master Agreement and Orders, the preliminary business requirements document, the preliminary technical architecture design document, the scope of work for stage one of the migration, and the framework for developing the scopes of work for stages two, three and four of the migration. Following execution of Order Number Four, the following additional scopes of work were entered into by TNMP and Itron for the migration:

Stage 2A SOW. This 7-page scope of work covers the MV-90 xi upgrade and network system migration to Itron managed services.

Stage 2B SOW. This 10-page scope of work covers the IEE v7.0 SP4, MV-PBS 6.0 and Archive system migration to Itron managed services.

Order Number Five. This Order was entered into by TNMP and Itron under the Master Agreement for the provision by Itron of services and deliverables

regarding analysis of TNMP's AMS data and the preparation of load research schedules. This 15-page Order includes provisions for fees, expense reimbursement, and a scope of work for the services and deliverables.

4 Q. WHAT LEGAL EXPENSES WERE INCURRED IN DEVELOPING AND 5 EXECUTING THE MANAGED SERVICE AGREEMENT?

A. TNMP incurred \$451,872.35 in negotiating, drafting and implementing the foregoing documents. Table 6 below lists those charges:

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9 TABLE 6 AMS MANAGED SERVICES AGREEMENT EXPENSES.

| INVOICE | AMOUNT | AMOUNT |
|-----------------|-------------|--------------|
| | | REQUESTED |
| 1434317 | \$1,090.00 | \$1,090.00 |
| 1442612 | \$21,854.50 | \$21,854.50 |
| 1443315 | \$11.25 | \$11.25 |
| 1443351 | \$23,598.50 | \$23,598.50 |
| 1448412 | \$5,995.00 | \$5,995.00 |
| 1454530 | \$3,488.00 | \$3,488.00 |
| 1458457 | \$5,995.00 | \$5,995.00 |
| 1464948 | \$10,962.00 | \$10,962.00 |
| 1468946 | \$16,794.00 | \$16,794.00 |
| 1473451 | \$7,825.50 | \$7,825.50 |
| 1479198 | \$46,786.50 | \$46,786.50 |
| 1479201 | \$346.40 | \$346.40 |
| 1483235 | \$51,171.00 | \$51,171.00 |
| 1483245 | \$215.03 | \$215.03 |
| 1486935 | \$62,715.00 | \$62,715.00 |
| 1486936 | \$445.18 | \$445.18 |
| 1492743 | \$26,473.50 | \$26,473.50 |
| 1492760 | \$52.25 | \$52.25 |
| 1496718 | \$44,344.50 | \$44,344.50 |
| 1496722 | \$40.41 | \$40.41 |
| 1501690 | \$59,290.00 | \$59,290.00 |
| 1501916 | \$57.09 | \$57.09 |
| 1505695 | \$45,485.00 | \$45,485.00 |
| 1510736 | \$46.74 | \$46.74 |
| 1538256 | \$9,545.00 | \$9,545.00 |
| 1542993 | \$2,990.00 | \$2,990.00 |
| 1551705 | \$3,967.50 | \$3,967.50 |
| 1557033 | \$287.50 | \$287.50 |
| TOTAL REQUESTED | | \$451,872.35 |

1 Q. PLEASE DESCRIBE THE INCURRED LEGAL EXPENSES FOR THE 2 MANAGED SERVICES AGREEMENT.

A. To maintain its AMS program and provide for the ongoing obligations and risks attendant with a project exceeding \$50 million, TNMP relied upon assistance from outside counsel with negotiation of the terms covering the varied aspects of the engagement, confer with TNMP personnel on negotiation strategy, advise TNMP on impact or proposals and counter-proposals, communicate with the counter-party and its attorney, draft and revise documents, review documents, and manage the execution of the final contractual documents.

10 Q. WHO PROVIDED THE LEGAL SERVICES RELATED TO MANAGED 11 SERVICE AGREEMENT?

A. Legal counsel from Jackson Walker provided assistance in the negotiation, development and execution of the Managed Service Agreement identified previously. Jackson Walker has worked with TNMP since 2006 and has extensive experience in contractual transactions in Texas. Linda Donohoe and Raman Dewan, partners, were the principal attorneys assisting TNMP and managed the other Jackson Walker attorneys that helped support the project. Ms. Donohoe has ably advised and supported both TNMP and its affiliates in the past and has extensive experience in electric industry transactional matters. Raman Dewan, partner with particular expertise in software licensing and technology procurement, provided assistance on aspects of the various agreements. Over the course of the agreement, Steven Moore and Stephanie Sparks provided input and assistance on supporting issues and tasks appropriate to their skill level, subject matter expertise, and experience.

Q. PLEASE DESCRIBE THE NATURE OF THE WORK PERFORMED BY JACKSON WALKER RELATED TO THE MANAGED SERVICE AGREEMENT.

A. Specifically, the fees and expenses incurred were necessary to advise and assist TNMP in negotiating the terms for the varied aspects of the engagement, confer with TNMP personnel on negotiation strategy, advise TNMP on impact of proposals and counter-proposals, communicate with the counter-party and its

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attorney, draft and revise documents, review documents, research impact of proposed terms, and manage the execution of the final contractual documents.

3 Q. DID YOU REVIEW FEES AND EXPENSES PROVIDED BY JACKSON 4 WALKER?

A. Yes. As indicated previously, fees negotiated with Jackson Walker are based upon a retainer agreement. Being an attorney duly licensed in the State of Texas, and in the course of my duties for TNMP, I am familiar with rates typically charged by attorneys for providing representation and counsel regarding implementation of regulatory initiatives like the customer education campaign for TNMP's AMS deployment. I have reviewed the following Jackson Walker invoices for legal services and expenses listed in Table 6. None of the charges submitted in those invoices or receipts have been recovered through reimbursement for other expenses or in other proceedings. No duplicate entries were included. These combined invoices and accompanying receipts support \$451,872.35 in legal fees. The specific tasks performed and expenses incurred are contained in the identified invoices. (See WP/Legal Expenses (Voluminous).

Q. WERE THE RATES CHARGED BY JACKSON WALKER FOR LEGAL SERVICES WITHIN THE RANGE OF REASONABLE RATES CHARGED FOR SIMILAR SERVICES?

Yes. Since the invoices listed in Table 6 reflect charges incurred in 2015 through 2017, the reflected charged Jackson Walker hourly rates for attorneys was between \$540, \$545, \$550, \$555, and \$575. As indicated earlier, the rates for any particular year were negotiated retainer rates and the experience of the charging attorney. The blended hourly rate for all Jackson Walker services was \$552.21. Based on my experience, the attorneys hourly rates contained in the Jackson Walker billings are similar to the hourly rates charged for comparable services during the same time frame(s), and are reasonable and consistent with prevailing standards. The hours spent to perform the tasks assigned to TNMP's outside counsel were reasonable and necessary to appropriately complete those tasks in a professional manner.

Q. WHAT IS YOUR OPINION ABOUT THE GENERAL CHARACTER OF THE BILLINGS FOR THE AMS MANAGED SERVICE EXPENSES LISTED IN TABLE 6?

A. The billings were sufficiently detailed to permit me to evaluate the sufficiency of the charges. Further, there were no charges which resulted from a single person billing in excess of 12 hours in one day. Neither were there any charges for alcohol, first class or charter airfare, expenses associated with sporting events, or meal expenses were included in the Jackson Walker charges.

9 Q. ARE THE OUTSIDE LEGAL FEES AND EXPENSES CHARGED TO TNMP 10 FOR THESE CONTRACT EXPENSES REASONABLE AND NECESSARY?

A. Yes. For an engagement supporting a project exceeding \$50 million, TNMP expended less than 1% in attorney's fees to secure the Managed Services Agreement necessary to secure the hardware, systems, and services to effect the enhanced AMS managed services discussed in the testimony of TNMP witness Robert K. Roberts. Considering the complexity and sensitivity of securely managing the capture and transmission of meter data and appropriately operating its AMS across TNMP's entire service territory, TNMP appropriately engaged attorneys with the necessary expertise to secure the necessary software and services required to operate its system. Consequently, the amount of time and attention to the tasks described, the fees and expenses presented in the invoices listed in Table 6 above are reasonable and necessary.

22 III. <u>CONCLUSION</u>

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Q. WHAT IS YOUR RECOMMENDATION REGARDING THE RECOVERY OF LEGAL EXPENSES RELATED TO THE ABOVE MATTERS?

A. I recommend that the legal charges and expenses presented for each of the foregoing proceedings and non-proceeding matters be approved as reasonable and necessary expenses and authorized for recovery, specifically by including them in TNMP's approved costs in this proceeding.

Q. DOES THIS CONCLUDE YOUR TESTIMONY?

1 A. Yes.

AFFIDAVIT

STATE OF TEXAS

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COUNTY OF DENTON

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BEFORE ME, the undersigned authority, on this day personally appeared Michael Scott

Seamster, who, upon proving his identity to me and by me being duly sworn, deposes and states

the following:

"My name is Michael Scott Seamster. I am of legal age, a resident of the State of Texas,

and have never been convicted of a felony. I certify that the foregoing testimony, offered by me

on behalf of Texas-New Mexico Power Company, is true and correct and based upon my

personal knowledge and experience."

Witness

* * * * *

SWORN TO AND SUBSCRIBED before me, Notary Public, on this \(\sum_{\text{day}} \) day of May 2018, to certify which witness my hand and seal of office.

AR Y PUBLISHED TO STORY OF THE PROPERTY OF THE

NOTARY PUBLIC in and for the

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NOTAL TOBLIC III a

Printed Name:

My Commission expires: 5 29

Notary ID#

579752-3

SEAL: